SETUP ACCOUNT LOCK TRANSACTION

Content: Lock account when due date + n days & unlock account when customer pays greater due amount

1. Update “Card Status” Classifier
2. Navigate ROOT > OpenWay > Full > Configuration Setup > Common Handbooks > User Classifiers
3. Update “Card Status” classifier
   * Select “Card Status” classifier
     + Contract Cat: None
   * Click “Save form changes”
   * Click “Validate”
4. Create a new contract status
5. Navigate ROOT > OpenWay > Full > Configuration Setup > Contract Types > Contract Statuses
6. Create “Account Lock Transaction” contract status
   * Click “Insert new record”
     + Category: Account
     + Name: Account Lock Transaction
     + Code: 07
     + Is Valid: Decline
     + Extend Code: 07
     + Code Parms: Empty
     + Chip Card Action Type: Empty
   * Click “Save form changes”
7. Create event to lock account when due date + n days
8. Navigate ROOT > OpenWay > Full > Configuration Setup > Product > Event Types
9. Create “Account Lock Transaction” event
   * Click “Insert new record”
     + Product: Issuing
     + Contract: Account
     + Institution: OCB COMMERCIAL BANK
     + Name: Account Lock Transaction
     + Code: ACC\_LOCK\_TRANS
     + Group Code: Empty
     + Duration Type: Unique
     + Duration: 0
     + Next Event: Empty
     + Custom Code: Empty
     + Special Parms: IF\_CS\_NUMB=2;IF\_CS\_TYPE1=DLQ\_LEVEL;IF\_CS\_VALUE1=1,2;IF\_CS\_TYPE2=CONTR\_STATUS;IF\_CS\_VALUE2=00;
   * Click “Save form changes”
   * Click “Full Info” tab
   * Change “New Status” field from “None” to “Account Lock Transaction”
   * Click “Save form changes”
   * Click “Actions” > “Check”
10. Create “Call Account Lock Transaction” event to trigger “Account Lock Transaction” event
    * Click “Insert new record”
      + Product: Issuing
      + Contract: Account
      + Institution: OCB COMMERCIAL BANK
      + Name: Call Account Lock Transaction
      + Code: CALL\_ACC\_LOCK\_TRANS
      + Group Code: Empty
      + Duration Type: Day
      + Duration: n
      + Next Event: Account Lock Transaction
      + Custom Code: Empty
      + Special Parms: Empty
    * Click “Save form changes”
    * Click “Actions” > “Check”
11. Register “Call Account Lock Transaction” event
    * Select “Late Payment” event
    * Click “Event Chain” tab
    * Click “Insert new record”
      + Next Event Type: Call Account Lock Transaction
      + For Contract: Main Contract
      + Active If State: Empty
      + Active If State Status: Empty
      + Chain Detail: Empty
      + Step N: 0
    * Click “Save form changes”
12. Create event to unlock account when customer pays greater due amount
13. Navigate ROOT > OpenWay > Full > Configuration Setup > Product > Event Types
14. Create “Account Unlock Transaction” event to unlock account
    * Click “Insert new record”
      + Product: Issuing
      + Contract: Account
      + Institution: OCB COMMERCIAL BANK
      + Name: Account Unlock Transaction
      + Code: ACC\_UNLOCK\_TRANS
      + Group Code: Empty
      + Duration Type: Unique
      + Duration: 0
      + Next Event: Empty
      + Custom Code: Empty
      + Special Parms: IF\_CS\_NUMB=2;IF\_CS\_TYPE1=DLQ\_LEVEL;IF\_CS\_VALUE1=0;IF\_CS\_TYPE2=CONTR\_STATUS;IF\_CS\_VALUE2=07;
    * Click “Save form changes”
    * Click “Full Info” tab
    * Change “New Status” field from “None” to “Account Normal”
    * Click “Save form changes”
    * Click “Actions” > “Check”
15. Register “Account Unlock Transaction” event
    * Select “SMS On Balance Change (Payment)” and “SMS for Credit transaction” event
    * Click “Event Chain” tab
    * Click “Insert new record”
      + Next Event Type: Account Unlock Transaction
      + For Contract: Main Contract
      + Active If State: Empty
      + Active If State Status: Empty
      + Chain Detail: Empty
      + Step N: 0
    * Click “Save form changes”